

Prioritizing Impact:

Strategic Innovations in Summer EBT Customer Service



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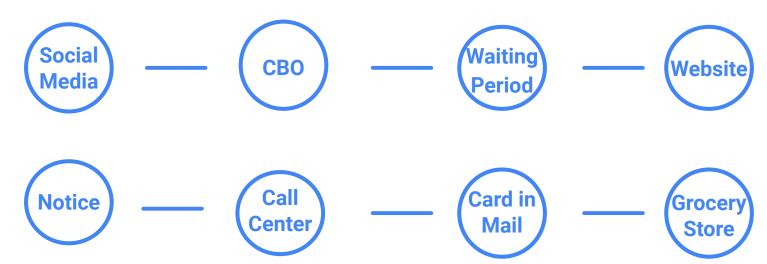
Agenda

- Welcome and Introductions
- Customer Service Overview
- CT's NutriLink Application
- NM's Family Portal
- Panel Discussion
- Q&A





CUSTOMER SERVICE OVERVIEW







Summer EBT Customer Service

December 9, 2024

Connecticut State
Department of Education





	24 Application for Summer E				BT) Pro	gram		online at: https in to S-EBT Pro PO Box 20 East Hartf	gram	201	
STEP1 List AL	L children who are infants and studen	s up to	and including grade 12.	If more spa	ces are r	equired for add	litional name	s, attach and	ther shee	et of par	er.
Definition of Household Member:	Child's First Name	МІ	Child's Last Name		s	chool	Grade	Student? Yes No	Foster	Head Start	Homeless or Runaway
"Anyone who is living with you and shares income and expenses, even if not related."									apply		
Children in Foster care and children who meet					7				all that a		
the definition of Homeless or Runaway are eligible for S-EBT.									Checka		
	household members (including you) of (HUSKY) benefits).								his does	NOT in	clude
If NO, > Go to STEP 3	If YES, a household member does partic not complete STEP 3.)	pate in Sh	IAP or TFA, write a SNAP OR	TFA client ID	number he	re and then go to !	STEP 4 (Do	DSS Client ID:	ne DSS Client	D 1- E1-	
STEP 3 Report	Income for ALL Household Members	Skip thi	s step if you answered	Yes to Ste	p 2)			write only o	ne DSS Client	ID In this spa	ice.
Are you unsure what income to include here?	A. Child Income Sometimes children in the household earn deductions) earned by all Child Household Mem B. All Adult Household Members (Any.)	bers listed	in STEP 1 here.			\$	d income	How of Weekly Bi-Weekly 2s		Arrus	
review the charts titled "Sources of Income" for more information.	List all Household Members not listed in STEP 1 (in for each source in whole dollars (no cents) only. If	cluding you	irself) even if they do not receive in	come. For each h	Household M	ember listed, if they do any fields blank, you	receive income, are certifying (pror	eport total gross in nising) that there is	no income to	report.	
The "Sources of Income for Children" chart will help you with	Name of Adult Household Members (First & Last Name) Earnings from	Work We	How often received?	Public Assist Child Suppor		How often re eakly Bi-Weekly 2x Month		sions/Retirement, SS, senefits, All other inco		How often re Veekly 2x Mor	orived?
the Child Income section.	\$s			s	10	300			0		
The "Sources of Income for Adults" chart will help you with the All Adult Household Members section.	s s			s			00\$		00		
Note: Biweekly is Every 2 Weeks	\$		0000	\$		000			0	$\mathcal{O}(C)$	
2 weeks	Total Household Members (Children and Adults – Step 1 & Step 3)		ur Digits of Social Security Numbers or Other Adult Household		x x	xxx		Check if no soci	al security nu	mber [l
	ct Information and Adult Signature.										
	ormation on this application is true and that all income is reported in the second of								connection wit	h the receipt	of Federal
200		Cionetius	of Adult								
Printed Name of Adult Signir	ig me Form	Signature	or Adult			To	day's Date				
					7in						





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2024 Application for Summer Electronic Benefits Transfer (S-EBT) Program

<u> </u>						
Earnings from Work	Sources of Income	ensions/Retirement/	Examples of Income for Children			
Earnings from Work		ensions/Retirement/ Il other sources of income	Examples of income for children	=11		
Salary, wages, cash bonuses, tips, coronaisions Het income from self-employment (farm or business) Beat in the U.S. Military: Basic pay and cash bonuses (do NOT include combat pay, FSAS, or privatized housing allowances) Allowances for off-base housing, food, and clothing	Workers' compensation Supplemental Security Income (SSI) Cash assistance from State or local government Allmony payments Child support payments Veterans' benefits	Social Security/Disability (including railroad retirement and black lung benefits) Private Pensions of disability benefits Income from trusts or estates Annualies Investment income Earned interest Earned interest Rental income Regular cash payments from outside household	A child has a regular full or part-time job where they earn a sal A child is blind or disabled and receives Social Security henefits A parent is disabled, redired, or deceased, and their child receive A friend or extended family member regularly gives a child spe A child receives regular income from a private pension fund, an	res Social Security benefits		
		• • • • • • • • • • • • • • • • • • • •	nd may be protected by the Privacy Act of 197 and helps to make sure we are fully serving our com	2000		
Ethnicity (check one):	American Indian or Alaskan Native	can, Puerto Rican, South or Central American	or other Spanish Culture or origin, regardless of race) Non American Native Hawaiian or Other Pacific			
□ SNAP/TFA Household providing □ Income Household: Total he Application determination:	State DC List as eligible for: ☐ SNAP ☐ proof (must be confirmed by DO) of a handwrousehold income:	TFA □ OT □ FM (Free Medica itten client ID number □ Foster Chil per Household □ S-EBT with income 130_< 1				
Use of Information Statement						
We may share your eligibility information with edid deliver program benefits to your household, Inspe information to make sure that program rules are re- Pilease be sure to provide the last four numbers of member who signs the application. If the adult do Number'. Applications for a foster child do not ne- children in households receiving Supplemental Nu	er EBT benefits. We can only approve complete form ucation, health, and nutrition programs to help then ctors and law enforcement may also use your met. If the Social Security number of the adult household es not have one, 'Check if no Social Security' det lot list a Social Security number. Applications for	from discriminating on the basis of race, color, retaliation for prior civil rights activity. Program alternative means of communication to obtain responsible state or local agency that a dominist Federal Relay Service at [800] 877-8339. To file a program discrimination complaint, a (which can be obtained online at: https://www.html which can be obtained online at: https://www.html which can be obtained online to USBA. The lettle.	J.S. Department of Agriculture (195A) over lights regulations and policies and another and policies and policies and policies and policies and policies and policy and sexual orientation, did information may be made available in languages other than English. See program information (e.g., Braille, urge print, audistope, Americulture, Brain press the program or USDA: 17A6CET Center at (20); 27.92.500 (voice and 1 complainant should complete for Form AD-3022; USDA: 600 (voice and 1 complainant should complete for Form AD-3022; USDA: 600 (voice and 1 complainant should complete for Form AD-3022; USDA: 600 (voice and 1 complainant should complete for Form AD-3022; USDA: 600 (voice and 1 complainant should complete for Form AD-3022; USDA: 600 (voice and 1 complainant should complete for Form AD-3022; USDA: 600 (voice and 1 complainant should complete for Form AD-3022; USDA: 600 (voice and 1 complainant should complete for Form AD-3022; USDA: 600 (voice and 1 complainant should complete for Form AD-3022; USDA: 600 (voice and 1 complainant should complete for Form AD-3022; USDA: 600 (voice and 1 complainant should complete for Form AD-3022; USDA: 600 (voice and 1 complainant should complete for Form AD-3022; USDA: 600 (voice and 1 complainant should complete for Form AD-3022; USDA: 600 (voice and 1 complainant should complete for Form AD-3022; USDA: 600 (voice and 1 complainant should complete for Form AD-3022; USDA: 600 (voice and 1 complainant should complete for Form AD-3022; USDA: 600 (voice and 1 complainant should complete for Form AD-3022; USDA: 600 (voice and 1 complainant should complete for Form AD-3022; USDA: 600 (voice and 1 complainant should complete for Form AD-3022; USDA: 600 (voice and 1 complainant should complete for Form AD-3022; USDA: 600 (voice and 1 complainant should complete for Form AD-3022; USDA: 600 (voice and 1 complainant should complete for Form AD-3022; USDA: 600 (voice and 1 complainant should	iability, age, or reprisal or sons with disabilities who require Language), should contact the TY) or contact USDA through the nation Complaint Form office, by calling (866) 632-9992, or d a written description of the alleged		
Summer EBT for a foster child, and children who a		* MAIL: U.S. Department of Agriculture Office of the Assistant Secretary fo 1400 Independence Avenue, SW Washington, D.C. 20250-9410	r Civil Rights t	o not mail applications to his address, only complaints f discrimination.		
Return completed form to PO Box	280747, East Hartford, CT 06128.	washington, D.C. 20230-9410	This institution is an equal opportunity provider.			





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How to Apply for S-EBT

Please use these instructions to help you fill out the application for S-EBT benefits. You only need to submit one application per household, even if your children attend more than one school in Connecticut. The application must be filled out completely to determine the eligibility of your children for S-EBT benefits. Please follow these instructions in order! Each step of the instructions is the same as the steps on the application. If at any time you are not sure what to do next, please contact the Summer EBT Program at 1-844-503-6871. Note: If you intend to move or have recently moved, please apply for benefits in the state where your child completes the school year immediately preceding summer 2024.

PLEASE USE A PEN (NOT A PENCIL) WHEN FILLING OUT THE APPLICATION AND DO YOUR BEST TO PRINT CLEARLY.

Step 1: List ALL children, infants, and students up to and including grade 12

Tell us how many infants/toddlers, children not in school, and school students live in your household. They do NOT have to be related to you to be a part of your household.

Who should I list here? When filling out this section, please include ALL members in your household who are:

- . Children age 18 or under AND are supported with the household's income;
- . In your care under a foster arrangement, through a court or state/local agency, or qualify as homeless or runaway youth;
- . Students attending (regardless of age) a school participating in the National School Lunch Program (NSLP).

child. When printing names, please print clearly. Stop if you run out of space. If there are us which children attend school in the district. If STEP 4. more children present than lines on the application, attach a second piece of paper (or student in the "Grade" column. a second application if completing electronically) with all required information for the additional children This also applies to adults in Step 3. "MI" is short for "middle initial". Print the first letter of each child's middle name

you marked "Yes," write the grade level of the Foster children who live with you may count as members of your

A) List each child's name. Print each child's B) Is the child a student? List the name of C) Do you have any foster children? If any children listed are foster name. Use one line of the application for each the school (optional), the grade and mark "Yes" children, mark the "Foster Child" box next to the child's name. If you or "No" under the column titled "Student" to tell are ONLY applying for foster children, after finishing STEP 1, go to

household and should be listed on your application. If you are applying application, Homeless, Runaway and Head Start for both foster and non-foster children, go to step 3. Note: Adopted children are not considered foster children. A foster child is a minor child who has been taken into state custody and placed with a statelicensed adult, who cares for the child in place of their parent or

D) Are any children homeless, runaway or in a Head Start Program? If you believe any child listed in this section meets this description, mark the "Head Start or Homeless/Runaway" hav next to the child's name and complete all steps of the status must be confirmed with the appropriate program staff. If the status cannot be confirmed, then the school district will contact you to complete an income-based application. You may choose to provide income information now in order to prevent the school district from potentially needing to contact you later.

Step 2: Do any household members currently participate in SNAP or TFA?

If anyone in your household (including you) currently participates in one or more of the assistance programs listed below, your children are eligible for S-EBT:

- The Supplemental Nutrition Assistance Program (SNAP)
- Temporary Family Assistance (TFA)
- A) If no one in your household participates in any of the above listed
- . Leave STEP 2 blank and go to STEP 3.

B) If anyone in your household participates in SNAP or TFA:

- . Write a DSS client ID for SNAP or TFA. You only need to provide one DSS client ID. If you participate in one of these programs and do not know your DSS client ID, it is on all documents sent by DSS as well as the front of your EBT card.
- Note: If you only receive HUSKY Medical Benefits, please leave this field blank as it is only for households that receive SNAP or TFA

Step 3: Report income for all household members

How do I report my income?

- Use the charts titled "Sources of Income" and "Examples of Income for Children," printed on the back side of the application form, to determine if your household has income to report.
- Report all amounts in GROSS INCOME ONLY. Report all income in whole dollars. Do not include cents.
- o Gross income is the total income received before taxes.
- o Many people think of income as the amount they "take home" and not the total "gross" amount. Make sure that the income you report on this application has NOT been reduced to pay for taxes, insurance premiums, or any other amounts taken from your pay.
- Write a "0" in any fields where there is no income to report. Any income fields left empty or blank will also be counted as a zero. If you write '0' or leave any fields blank, you are certifying (promising) that there is no income to report. If local officials suspect that your household income was reported incorrectly, your application will be investigated.
- · Mark how often each type of income is received using the check boxes to the right of each field.





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How to Apply for S-EBT

3.A. Report income earned by children

A) Report all income earned or received by children. Report the combined gross income for ALL children listed in STEP 1 in your household in the box marked "Child Income." Only count foster children's income if you are applying for them together with the rest of your household.

What is Child Income? Child income is money received from outside your household that is paid DIRECTLY to your children. Many households do not have any child income.

3.B. Report income earned by adults

Who should I list here?

- . When filling out this section, please include ALL adult members in your household who are living with you and share income and expenses, even if they are not related and even if they do not receive income of their own.
- Do NOT include:
- People who live with you but are not supported by your household's income AND do not contribute income to your household.
- o Infants, children and students already listed in STEP 1.

B) List adult household members' names. Print the name of each household member in the boxes marked "Names of Adult Household Members (First and Last)." Do not list any household members you listed in STEP 1. If a child listed in STEP 1 has income, follow the instructions in STEP 3, part A.

C) Report earnings from work. Report all income from work in the "Earnings from Work" field on the application. This is usually the money received from working at jobs. If you are a self-employed business or farm owner, you will report your net income. Net income is your income after taxes and deductions

- . What if I have multiple jobs? List each job separately by entering your name and income from each job on a new line. Add an additional sheet of paper if
- What if I am self-employed? List income from your business as a net amount. This net amount is calculated by subtracting the total operating expenses of your business from its gross receipts (revenue). Gross receipts or revenue are all the income earned from the sale of any products or services offered.

G) Provide the last four digits of your Social Security Number. An

D) Report income from public assistance/child support/alimony.

Support/Alimony" field on the application. Do not report the cash

value of any public assistance benefits NOT listed on the chart. If

court-ordered payments. Informal but regular payments should

income is received from child support or alimony, only report

be reported as "other" income in the next part.

PO Box 280747

East Hartford, CT

06128

Report all income that applies in the "Public Assistance/Child

E) Report income from pensions/retirement/all other income. Report all income that applies in the "Pensions/Retirement/All Other Income" field on the application.

 What if I receive income from multiple sources in this category? List each source separately by entering your name and income from each source on a new line. Add an additional sheet of paper if necessary.

F) Report total household size. Enter the total number of household members in the field "Total Household Members (Children and Adults)." This number MUST be equal to the number of household members listed in STEP 1 and STEP 3. If there are any members of your household that you have not listed on the application, go back and add them. It is very important to list all household members, as the size of your household affects your eligibility for S-EBT.

adult household member must enter the last four digits of their Social Security Number in the space provided. You are eligible to apply for benefits even if you do not have a Social Security Number. If no adult household members have a Social Security Number, leave this space blank and mark the box to the right labeled "Check if no Social Security Number."

Step 4: Contact information and adult signature

All applications must be signed by an adult member of the household. By signing the application, that household member is promising that all information has been truthfully and completely reported. Before completing this section, please also make sure you have read the privacy and civil rights statements on the back of the application.

current mailing address in the fields provided if this information is available. If you have no permanent address, that is okay. Sharing a phone number, email address, or both is optional, but helps us reach you quickly if we need to contact you.

A) Provide your contact information. Write your | B) Print and sign your name and write today's date. Print the name of the adult | C) Mail signing the application and that person signs in the box "Signature of adult."

> Please return the application directly to the Summer EBT Program. DO NOT mail, fax, or email completed applications or questions about applications to the USDA Office of the Assistant Secretary for Civil Rights or your child's eliaibility for S-EBT benefits will be delayed.

D) Share children's racial and ethnic completed form identities (optional). On the back of the to: S-FBT Program

application, we ask you to share information about your children's race and ethnicity. This field is optional and does not affect your children's eligibility for S-EBT.







Before You Begin...

there are few things you should know.

Most children who are eligible to receive Summer EBT (S-EBT) benefits will receive them without needing to complete an S-EBT ? application

You DO NOT NEED to fill out an S-EBT application if ...

- Your children are aged 5-18 anytime between July 1, 2023, and August 31, 2024, and receive Supplemental Nutrition Assistance Program (SNAP) or Temporary Family Assistance Program (TFA), or HUSKY A with family income less than 185% FPL.
- Your children are categorically eligible for free meals based on their participation in Head Start, or because of their homeless, foster, migrant, or runaway status;
- Your school-aged children are directly certified because of their participation in other public assistance programs. This includes Supplemental Nutrition
 Assistance Program (SNAP) or Temporary Family Assistance Program (TFA), and Medicaid.







If your children cannot be certified through any of the pathways listed above, or if you are not sure if your children qualify through any of the above, you will have to apply for S-EBT benefits. You may apply by clicking "Get Started" below.

Your US citizenship or immigration status does not affect your eligibility for S-EBT benefits and will not be shared. The benefits received through the S-EBT program are not subject to public charge consideration. You will not be deported, denied entry to the country, or denied permanent status because you applied for or receive S-EBT benefits.

If you have questions at any point during the application, click the Help button to get help with the current section.







Connecticut Summer EBT Application

Things You'll Need

We compiled a list of the information you might need to complete the application.

- You may be prompted to enter your children's State Assigned Student ID, also known as SASID. If so, it would be helpful to have this number available. The SASID is typically found on your children's report card. This number will help S-EBT staff process your application. If you don't know this number, you can contact your school.
- You'll be asked to select the school name and/or school district for each student in your household. S-EBT staff will need to verify your child's enrollment status to be approved for S-EBT benefits.
- If you participate in SNAP or TFA, you will need to know your Client ID number (not your card or account number), it begins with '00' or '10'.







- If you do not participate in either of the above assistance programs, you will need to report your total household income. In that case...
- if anyone in your household has a job, you may need to reference the
 earnings statements or pay stubs to report your gross income (before taxes or
 deductions), which is different from the amount you actually receive in your
 paycheck.
- if anyone receives Social Security or retirement benefits, you may need to gather the benefit statements to report the gross amount and frequency of the payments.
- you may also need to reference other financial documents for additional sources of income.

Still not sure if you have everything you need? Don't worry! The income section of the application contains detailed instructions and explanations about the sources of income you must include, and you can gather additional information then. It is important to include all sources of income.

If you still have questions about the S-EBT program, call the CT S-EBT Hotline at 1-844-503-6871, Monday – Friday 8:30am – 5:00pm EST.

agree	to the	Terms	of	Us
 agice	to the	ICIIII3	O.	U.







	ummer EBT Appl	lication			Help
1 Begin	2 Students	3 Programs	4 Other Kids	5 Adults	6 Summar
l Certify ((Promise)				
	tion on this applicatio	n is true and that all	Income is		
reported.					
	is information is given in co				
	y receiving Summer EBT be				
	icials may verify (check) the		that if I purposely* give		
false information, m	ny children may lose Summ	er EBT benefits.			
Enter the name of	the adult household mem	ber or authorized repre	sentative 🔞		
completing the app	plication.				
First Name		required			
Adult					
Middle Name					
Last Name		required			
Name					
Name Suffix (e.g. Jr., Sr., I	, 11, 111)				
Suffix (e.g. Jr., Sr., I	i, ii, iii)				
	, ,, ,, ,,				







Begin Students In programs Adults Adults Summary State the names of the students in jour household who attend school in connecticut and are applying for Summer EBT benefits. Student State Assigned Student ID (SASID) First Name required Middle Name Last Name required Suffix (e.g. Jr., Sr., I, II, III) Where does Student go to school ? School Name Other @ Grade @ Select Grade Birth Date Month \ Day \ Year \	nnecticut Summer EB	Γ Application			Help 💮
Student State Assigned Student ID (SASID) First Name required Middle Name Last Name required Suffix (e.g. Jr., Sr., I, II, III) Where does Student go to school ? School Name Other Grade Select Grade Birth Date Month > Day > Year >	Begin 2 Studen	nts 3 Programs	4 Other Kids	5 Adults	6 Summary
Student State Assigned Student ID (SASID) First Name required Middle Name Last Name required Suffix (e.g. Jr., Sr., I, II, III) Where does Student go to school ? School Name Other Grade Select Grade Birth Date Month > Day > Year >					
Student State Assigned Student ID (SASID) First Name required Middle Name Last Name required Suffix (e.g. Jr., Sr., I, II, III) Where does Student go to school ? School Name Other Grade Select Grade Birth Date Month > Day > Year >	ist the names of the student	• • in your household wh	o attend school in		
State Assigned Student ID (SASID) First Name required Middle Name Last Name required Suffix (e.g. Jr., Sr., I, II, III) Where does Student go to school ?? School Name Other G Grade S Select Grade Birth Date Month \(\times \) Day \(\times \) Year \(\times \)					
First Name required Middle Name Last Name required Suffix (e.g., Jr., Sr., I, II, III) Where does Student go to school ?? School Name Other G Grade S Select Grade Birth Date Month	Student				
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Middle Name Last Name required Suffix (e.g. Jr., Sr., I, II, III) Where does Student go to school ? School Name Other G Grade S Select Grade Birth Date Month > Day > Year >					
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Where does Student go to school ? School Name Other Grade Select Grade Birth Date Month ∨ Day ∨ Year ∨	Suffix (e.g. Jr., Sr., I, II, III)				
School Name Other Grade Select Grade Birth Date Month ∨ Day ∨ Year ∨					
School Name Other Grade Select Grade Birth Date Month ∨ Day ∨ Year ∨	Where does Student to to select	0.1			
Grade Select Grade Birth Date Month					
Select Grade Birth Date Month Day Year Year	Other 3				
Birth Date Month Day Year Year	Grade ②				
Month V Day V Year V	Select Grade	~			
	Birth Date				
ff Remove Student	Month v Day	∨ Year ∨			
	Remove Student				





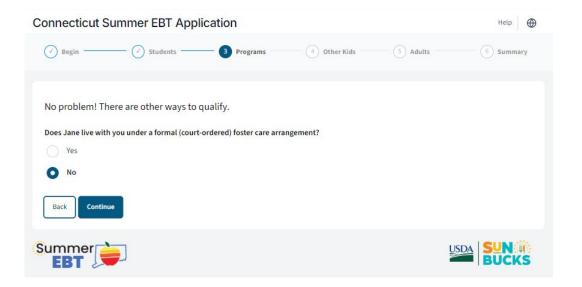


Other Kids 3 Adults en student(s) are eligible for	6 Summar
n student(s) are eligible for	
n student(s) are eligible for	
in stadent(s) are engisteror	
e following programs, please	
	USDA SUN















onnecticut S	ummer EBT App	lication			Help (
Begin —	Students —	3 Programs	4 Other Kids	5 Adults	6 Summary
Your children ca	an also qualify for Sun	nmer EBT benefits if	any of these apply.		
Does Jane receive	assistance under the McKi	nney-Vento Homeless Ass	sistance Act? 3		
If not, but your hou	sehold lacks a permanent a	address, or stays together	in a shelter, hotel, or		
other temporary ho	using arrangement, contac	t Connecticut for help.			
Yes					
O No					
Does Jane particip	ate in the Migrant Education	on Program (MEP)? (2)			
If not, but you move	ed your household into a di	fferent school district with	nin the last three years		
to gain or look for to	emporary/seasonal work in	agriculture or fishing, cor	ntact Connecticut for		
help.					
Yes					
No					
Does Jane particip	ate in a program under the	Runaway and Homeless	Youth Act? 2		
If not, but he/she ch	nose to leave his/her prior f	amily or household, conta	ct Connecticut for help.		
Yes					
No					
Back Continu	ue				
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onnecticut Summer EBT Application			Help
Begin Students Programs	Other Kids	5 Adults	6 Summar
The next few questions are about your children's income ② .			
Some common sources of income for children are:			
a full-time or part-time job,			
Social Security benefits, if the child is blind or disabled, or is the			
beneficiary ② of another person's Social Security benefits			
money ② regularly received from extended family or friends outside the			
household, or			
• money from a pension ②, annuity ③, or trust ②			
Do not include infrequent earnings, such as income from occasional baby-sitting	or		
mowing lawns.			
Does Jane have income from any of these, or any other, sources?			
● Yes			
○ No			
Back Continue			
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EBT		•	BUCK





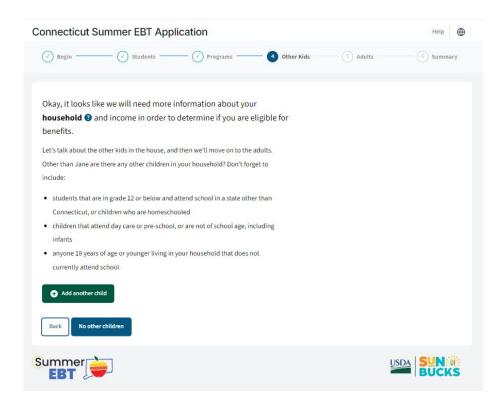


Connecticut Summer I	EBT Applic	ation			Help 💮
Begin S	udents	Programs —	Other Kids	5 Adults	6 Summary
Jane					
Does Jane have income fro	om any of the	following sources?			
Income reported here should be	the child's curre r	nt ②, gross income.			
Gross income means all mone					
deductions, such as income ta					
and insurance premiums. You					
income, which is the amount of check. Net income is total (or g					
and deductions, and is commo					
home pay."					
Yes No \$15	hourly	~			
20	hours per w	veek ∨			
✓ \$300 per week					
Add Income Source					
Supplemental Security Income	(SSI) or Social S	ecurity survivor henefi	ts.		
Yes	,,	, /// // // // // // // // // // //			
No					





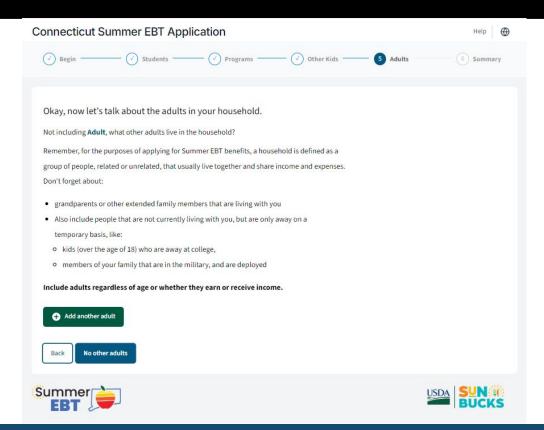


















Connecticut Summer EBT Application	Help 💮
Begin	6 Summary
Adult	
This page is all about Adult 💪	
On questions about income, all amounts should be Adult's current ?, gross income .	
Gross income means all money earned or received before deductions such as income taxes,	
social security taxes, and insurance premiums. You should not report net income ② , which is	
the amount of money received in a pay check.	
Is Adult in the military ②?	
Yes	
● No	
Does Adult have earnings from work including salary, wages, tips, commissions, cash	
bonuses 3 or net income from self-employment 3, not including earnings from the	
military?	
● Yes	
○ No	
Does Adult have income from public assistance including Supplemental Security Income	
(SSI) 1, or cash assistance 1 or housing subsidies from state or local government?	
Yes	
● No	
Does Adult have income from alimony ② or child support ②?	
Yes	
● No	
Does Adult have income from unemployment benefits ②, Veteran's benefits ②, worker's	
compensation 3, strike benefits 3, or Social Security Disability Insurance (SSDI) 3?	







onnecticut S	ummer EBT Appl	ication			Help
Begin —	Students —	Programs -	Other Kids	Adults —	6 Summar
Legal Sta	tements				
Almost done! Pl	ease read and acknow	ledge the followin	g legal statements.		
Use Of In	formation St	atement			
The Richard B. Russ	ell National School Lunch A	ct requires that we use	information from this		
application to deter	mine who qualifies for Sum	mer EBT. We can only a	pprove complete forms.		
We may share your	eligibility information with	education, health, and	nutrition programs to help		
them deliver progra	m benefits to your househo	ld. Inspectors and law	enforcement may also use		
your information to	make sure that program ru	les are met. Some child	lren qualify for Summer		
EBT without an app	lication. Please contact you	r State or ITO to get Su	mmer EBT for a foster		
child, and children	who are homeless, migrant,	or runaway.			
	endiscriminat				
	icies, this institution is proh				
The same of the	n, sex (including gender ide				
	n for prior civil rights activit	100	31011, 013051111, 050, 01		
Program informatio	n may be made available in	languages other than I	English. Persons with		
disabilities who req	uire alternative means of co	ommunication to obtain	program information		
(e.g., Braille, large p	rint, audiotape, American S	ign Language), should	contact the responsible		
state or local agency	that administers the progr	am or USDA's TARGET	Center at (202) 720-2600		
(voice and TTY) or co	ontact USDA through the Fe	deral Relay Service at (800) 877-8339.		
To file a program dis	scrimination complaint, a C	omplainant should con	nplete a Form AD-3027,		
USDA Program Disco	rimination Complaint Form	which can be obtained	online		
at: https://www.usd	a.gov/sites/default/files/do	cuments/ad-3027.pdf,	from any USDA office, by		
calling (866) 632-999	92, or by writing a letter add	ressed to USDA. The le	tter must contain the		
complainant's name	e, address, telephone numb	er, and a written descr	iption of the alleged		







Begin —	Students —	Programs —	Other Kids	Adults —	6 Summa
Summar	У				
Awesome, you	finished!				
Here is a summary	of the information you pro	vided in the application. W	le encourage		
you to save or prin	t this screen for your record	ds. If everything looks good	l, click the		
'Submit' button at	the bottom of the page.				
Students attendin	g school in Connecticut	3			
 Jane Doe 					
 Full or pa 	art-time job — \$300 per we	ek 🗷			
Adults 🗹					
Adult Name	5				
o Salary/W	lages — \$950 per month 🗹				
Assistance program	m case numbers 🗹				
• (none)					
Contact Information	on 🗹				
Adult Name					
210 Capitol Avenue Hartford, Connecti					
Hartiord, Connecti	Cdt 00200				
Total household in	ncome				
\$11400 per year					
	at 2 PEOPLE are in my hoold income is about \$114				
verify (check) the informa	formation is given in connection with stion. I am aware that if I purposely gi appresentation of information may sub	ve false information, my children mo	ay lose Summer EBT		



Data



Paper

- File Date
- Contact First and Last Name
- Phone
- HH Size
- Student First and Last Name
- Grade
- Mailing Address
- School and District
- Income
- SNAP/TFA/Foster/Homeless/Runaway/Migrant
- Last 4 SSN/No SSN

- All Fields in Paper Application
- + SASID
- + Date of Birth
- + Ethnicity
- + Race
- Language of App (Spanish/English) and Preferred
- + Receive additional information re other benefit programs
- + Email
- Income Determination; Free, Reduced-Priced, Over-income



USDA Nondiscrimination Statement



In accordance with federal civil rights law and U.S. Department of Agriculture (USDA) civil rights regulations and policies, this institution is prohibited from discriminating on the basis of race, color, national origin, sex (including gender identity and sexual orientation), disability, age, or reprisal or retaliation for prior civil rights activity.

Program information may be made available in languages other than English. Persons with disabilities who require alternative means of communication to obtain program information (e.g., Braille, large print, audiotape, American Sign Language), should contact the responsible state or local agency that administers the program or USDA's TARGET Center at (202) 720-2600 (voice and TTY) or contact USDA through the Federal Relay Service at (800) 877-8339.

To file a program discrimination complaint, a Complainant should complete a Form AD-3027, USDA Program Discrimination Complaint Form which can be obtained online at: https://www.usda.gov/sites/default/files/documents/ad-3027.pdf, from any USDA office, by calling (866) 632-9992, or by writing a letter addressed to USDA. The letter must contain the complainant's name, address, telephone number, and a written description of the alleged discriminatory action in sufficient detail to inform the Assistant Secretary for Civil Rights (ASCR) about the nature and date of an alleged civil rights violation. The completed AD-3027 form or letter must be submitted to USDA by:

- mail: U.S. Department of Agriculture
 Office of the Assistant Secretary for Civil Rights
 1400 Independence Avenue, SW
 Washington, D.C. 20250-9410; or
- 2. fax: (833) 256-1665 or (202) 690-7442; or
- email: program.intake@usda.gov

This institution is an equal opportunity provider.

Connecticut State Department of Education • December 2024









SUN BUCKS PARENT PORTAL





MISSION

To transform lives. Working with our partners, we design and deliver innovative, high quality health and human services that improve the security and promote independence for New Mexicans in their communities.

GOALS



We help NEW MEXICANS

1. Improve the value and range of services we provide to ensure that every qualified New Mexican receives timely and accurate benefits.



Successfully implement technology to give customers and staff the best and most convenient access to services and information.

We make access

EASIER



We communicate EFFECTIVELY

2. Create effective, transparent communication to enhance the public trust.



We support EACH OTHER

4. Promote an environment of mutual respect, trust and open communication to grow and reach our professional goals.



BEFORE WE START...

On behalf of all colleagues at the Human Services Department, we humbly acknowledge we are on the unceded ancestral lands of the original peoples of the Apache, Diné and Pueblo past, present, and future.

With gratitude we pay our respects to the land, the people and the communities that contribute to what today is known as the State of New Mexico.



Evening drive through Corrales, NM in October 2021. By HSD Employee, Marisa Vigil



SUN BUCKS PARENT PORTAL

We learned from the PEBT experience

Goal is to ensure that every parent in NM will know what the SUN Bucks status is for their student.

If a family is not found on a Direct or Streamline certification list they will be sent to the application within our online Unified Portal



NM SUN BUCKS '25 AND BEYOND

Our goal is to get 100% of families in the state to navigate to our SUN Bucks Parent Portal.

The parent will know how their student was determined eligible.

Parents will be aware of the amount and proposed date for the initial issuance.

If the student is not direct or Streamline certified Student data captured during the lookup will get added to the application.

We will provide a Real-Time Eligibility decision to the family.



2025 AND BEYOND SUMMER EBT IMPACT

Reduce the Number of duplicate or unnecessary applications received.

100% of families will be aware of their SUN Bucks eligibility status

NM SUN BUCKS CONTACTS: ZACHARY GONZALES ZACHARY.GONZALES2@HCA.NM.GOV

MARIA GHAHATE MARIA.GHAHATE@HCA.NM.GOV