Notes: A Conversation on Staffing Summer Meals

6/2/21

Webinar Recording Here

- So you're looking for kitchen staff... who can you reach out to?

- Culinary department at your schools
- Local universities with dietetic interns or undergraduate students in the nutrition department (great for resumes for future dietetic interns!)
- Restaurants ask restaurant staff if they want a few hours in the AM to prepare summer meals
- o Paraprofessionals and teachers: need extra money over the summer?
 - Bonus: school staff spread the word about the summer meals program in the community!
- o Substitutes during the school year? Ask them to join the summer meals program
- o Retired school nutrition employees, retired paraprofessionals, retired teachers
- Advertise at job fairs
- Unemployment office put up a sign in the office
- Hire students!
 - Ambassadors for the program and for increasing participation
 - Very hard workers
 - Students recruit their friends and siblings
 - Benefits for teens: no nights or weekends; casual dress; cash for the summer; employment for resumes
 - Are there kids of existing food service employees who may qualify to work?

- How can you make due with fewer labor hours?

- Rotating schedule give everyone Fridays off
- Take advantage of waivers: instead of serving every day, serve every other day or twice a week, e.g. prep Monday and Wednesday, serve Tuesday and Thursday
- Weekly meal boxes
 - Cut down expenses, staff time, packaging
 - Opportunity for nutrition education through the boxes
 - Send home information about hiring!
 - Donna's weekly meal box recipes here

- So you're looking for site staff... who can you reach out to?

- Parks and Rec Departments
- Boys and Girls Clubs
- Food pantries/food banks
- Cultural centers
- Family resource centers
- Churches and religious centers
- These can all double as sites, too!
- Students who need volunteer hours

- So you're looking for drivers... who can you reach out to?

- Drivers for summer school: do short runs in between summer school pick-up and dropoff to deliver summer meals
- Teachers and paraprofessionals if they get CDLs (may even get more salary from the district for getting a CDL license)
 - Package the job in food services with other departments to help school district employees reach the hours they need to get benefits, e.g. 3 hours in food service + 4 hours in busing
- Consider using vans or small buses instead of big buses because you don't need a CDL to drive those
- Food banks who deliver food to families' homes already can they also deliver child nutrition boxes?
- Social workers or orgs that do home visits?
- o Case study on creative UPS delivery partnership here

- What can sponsors do to ensure accountability?

- Ask "How many meal boxes are you picking up for today?" then "How many of those are in summer school?" and adjust accordingly
- "Tell me the names of the children and their birthdates"
- o Pre-registration for grab 'n go pick-up to cross-reference with summer school
- Make pick-up sites closed enrolled sites

- How can sponsors save costs this summer?

- o Flexibility with menus
- o Remember: higher reimbursements in the summer
- o Multi-day meal pick-up to save packaging and staff time
- Use commodities!
- o Run the buses 1-2 days instead of 4-5 days
- Mix of delivery and site pick-up vs. all delivery
- Identify families without transportation (with social worker) and deliver to those families only – the rest pick-up

- What can sponsors do if they are worried about bringing staff on and not needing them?

- Don't overpromise
- Start small then increase hours as you're able to
- o It's a lot easier to add hours then take away hours
- Get your core team together then expand as needed

How can sponsors fight burnout, keep staff energized, and boost morale?

- Get out there with your staff! Directors should join the line, too, or get out in the community and serve meals
- Not a hierarchy, a team
- o Bring in lunch or donuts or pastries to remind them how appreciated they are
- Honor vacation time requests
- o Get superintendent, principals, or Board to recognize the food service department
- Buy little surprises like bags of candy here and there
- Buy team shirts or jackets